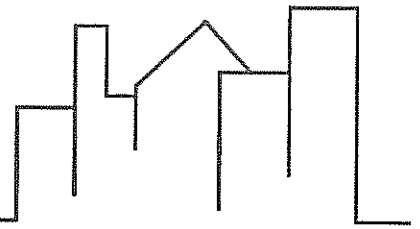


PM



Professional Maintenance, Inc.

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3/16/2020

To Our Valued Customers,

We wanted to take a moment and connect with you regarding the current state of affairs.

First and foremost, as a contract janitorial organization that specializes in cleaning medical facilities, we wanted you to know that your health and safety, along with the health and safety of our employees is of the utmost importance. Since our inception in 1994, guidelines from the CDC and WHO have been the foundation of our practices. This means that the current recommendations of the CDC and WHO to help contain and prevent the spread of COVID-19 have been our standard practices for over 25 years.

During this time, we have taken this opportunity for continuing education with our staff. We've spent time ensuring they adhere to our policy for their safety, while emphasizing the importance of protection and cleaning "high touch areas" thoroughly with a company supplied disinfectant that is EPA registered to kill the virus that causes COVID-19.

We have also introduced Infection Prevention Programs by Professional Maintenance to provide added levels of safety. Should you be interested, please visit: <https://pmlubbock.com/infection-prevention-programs/> or reach out to Kathy Riley for more information.

As always, we will stay in close contact with the CDC and WHO as the situation develops.

Thank you for your continued partnership and for allowing us the opportunity to keep you and your clients safe and healthy.

Thank you,

Robert Pierce, Owner/President
(806) 789-3809

Kathy Riley, Vice President
(806) 789-1654